

Office Hours



Welcome to Office Hours

- A relaxed, informal mentoring program
- Held every Monday at Noon Pacific Time
- The recording will be available online for a few days
- All recordings and slides will be archived in our member's area
- All recordings are available on my YouTube channel



The Reasons

- Being a successful small business owner can be a great experience!
- But it's tough you need Education, Training,
 Tools, and Team to be successful
- I want you to get to know me
- I care I want you to succeed!



The Reasons

- First and most importantly, I care about you.
- I want you to succeed in every area of your life, whatever that means to you.
- I want you to find the greatness, the happiness, the divinity within yourself, and then remember it, embrace it, and live it every day.

My Vision...

... To help millions of CEOs and Entrepreneurs accelerate their business growth and enjoy greater harmony and balance in their lives



Agenda

- In depth discussion of a business success principle
- Closing remarks, special offers, and invitation for next weeks session
- Open Q&A



Join Us!

- Facebook Brilliant Business Group
- https://www.facebook.com/groups/ BrilliantBusiness/
- Make comments, ask questions, share insights and "takeaways"
- "Like" my business page on Facebook
- I am Posting Energy of the Day and Business Lesson of the Day to the group



Today's Topic:

Decisive Leadership – Claiming Your Own Truth

Inspired by "Rework"

By Jason Fried and

David Heinemeier Hansson



The Key Performance Areas

MARKETING

PRODUCT DEVELOPMENT

OPERATIONS & ADMINISTRATION

FINANCIAL MANAGEMENT

SALES

SERVICE & DELIVERY

LEADERSHIP



The Key Performance Areas





The Key Performance Areas



Agenda

- "Rework" Overview
- Things I Agree With
- Things I Sort of Agree With
- Things I Disagree With
- Claiming Your Own Truth
- The Bottom Line



"Rework" Overview

- Written by the founders of 37Signals (now Basecamp)
- Products include "Basecamp", "Highrise", "Ruby on Rails"
- Created Basecamp for themselves, and their clients wanted it, too
- Have had extraordinary success with simple, effective systems
- Very small company (16 people?)



"Rework" Overview

- Collection of decisions that worked for them
- They were bold and decisive in their decision about their products, their management style and their culture
- I completely agree with some of their guidance...
- .. Sort of agree with other tidbits
- ... and completely disagree with other suggestions they offer



Things I Totally Agree With...

- Learning from success is better than learning from failure
- You don't have to be big to be successful
- Start a business not a startup
- Make a dent in the universe
- Do what you love
- Draw a line in the sand



Things I Totally Agree With

- Ignore the details at first
- Decisions are progress
- Sell by-products
- Interruption is the enemy of productivity
- Quick wins are great!
- Make tiny decisions



Things I Sort of Agree With...

- Planning is guessing
- Outside money is Plan Z
 - Might lose control
 - Cashing out becomes more important than building a quality business
 - Raising money is distracting
- You need less than you think
- Most software is too complex



Thinks I Sort of Agree With

- Smaller is better
- Get it out there!
- Meetings are toxic
 - Set a timer
 - Keep them small
 - Assign responsibility
- Good enough is fine
- Don't be a hero



Things I Don't Agree With...

- 10-40 hours a week is enough
- You need a commitment strategy, not an exit strategy
- Building to flip is building to flop
- Never take notes at meetings



The Lesson

- One person's, one company's path to success, is not necessarily your path to success
- What works for others may not work for you
- You have to Find and Claim Your Own Truth!



We Are All Different

- We are in different places, headed in different directions
- We have different personalities, thinking styles, and talents
- We have different gaps, weaknesses, blocks, and fears
- We have different geniuses



One Way of Classifying our Differences

- Bill Stierle, Corporate Culture Development
- Four Thinking / Personality Styles:
 - Blue Analyst (CFO, Programmer)
 - Green Implementer (COO, Clerk)
 - Yellow Visionary (VP Marketing)
 - Red Connector (VP HR, VP Sales)
- Impacts the way we communicate, address issues, and respond to stress



Different Management Styles

- Consensus
- Democratic
- Collaborative
- Hierarchical
- Which is right for you?
- Which is comfortable for you to work under?



Claiming Your Own Truth

- Decisiveness and Clarity are fundamental leadership and management skills
- Self awareness is a key to relationships and personal growth
- Tip: Use "I" statements



Some People Don't Get It

- They think there is only One Truth, and One Way
- The have a strong need to be "right" ...
- ... for everyone
- They don't see the power in diversity
- Probably has to do with a Childhood Survival Strategy



It Takes a Lot of Strength...

- To Claim Your Own Truth
- To allow others the right to claim theirs
- To be OK with the differences
- To be OK with disagreeing and seeing things differently...
- ... Because fear gets in the way



The Bottom Line

- Listen to others, but decide for yourself
- Practice declaring your truth, when it is safe to do so
- Be respectful and appreciative of others
- Learn to appreciate and encourage diversity
- Work on being clear, confident, and compassionate every day



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Homework / Exercise

- Get Rework and read it for yourself
- Decide which of their decisions will work for you and try them out
- Think about other ways in which you choose to be different for your greater success and enjoyment of life
- Get coaching and support to accelerate your growth and progress



Open Q & A – in a minute

- Comments and questions on the topic of the day
- Any other issues
- Tell me what your biggest "take-aways" are and what insights you gained from this presentation
- Tell me what you are going to focus on



My Distinctions

- I don't want a lot of your money. I just want you to get the support you want, need, can use, and can afford
- I want you to learn to swim before you jump into the deep end
- I believe that Belief and Persistence are necessary, but not sufficient – you also need a viable business model and a lot of support
- I focus on the "whole person"

Our Support Services

- Education
- Training
- Consulting
- Coaching
- Growth Management
 - A "Do it With You" service!



Our Support Services

Service	Teach You	Do It With You	Do it For You
Education	Х		
Training	Х		
Coaching	Х		
Advising / Mentoring	X	X	
Consulting		Х	Х
Growth Management		X	X



Sign up for our Business Growth Acceleration Kit

- www.PaulHoyt.com/CEOBonus
- "Five Choices of Winning CEOs"
- Article on "10 Things You Should Know about Raising Capital"
- Samples of inspirational works
- Free Business Clarity Session
- Surprise bonuses
- The value is enormous!



Purchase My CEO Training Program

- www.BeyondBusinessSurvival.com
- "What You Need to Know When You're the CEO!"
- "This program is worth at list 20 times more than the current price. I finally understood what I need to do to succeed."

Nick Catricala



Next Office Hours: Nov. 17th

- Topic is: TBD
- Let me know what topics you would like for me to address: www.PaulsSurvey.com
- Do your homework!



Open Q & A

- Comments & questions on the topic of the day
- Any other issues
- Your take-aways and insights
- Survey: www.PaulsSurvey.com

Contact Me at paul@paulhoyt.com

call or text: 415.997.8001

www.SchedulePaul.com





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