

Office Hours



Welcome to Office Hours

- A relaxed, informal, free mentoring program
- Held every Monday at Noon Pacific Time
- The recording will be available online, along with some previous week's recordings
- All recordings will be archived in our member's area



The Reasons

- Being a successful small business owner is a great experience!
- But it's tough you need training
- I want you to get to know me
- I care I want you to succeed!



Agenda

- In depth discussion of a business success principle
- Closing remarks, special offers, and invitation for next weeks session
- Open Q&A



Before We Get Started

- Join our Facebook Group: Brilliant Business
- If you have attended or listened to four or more Office Hours presentations, I want to speak with you personally.
 - Call me at 415.997.8001
 - Go to www.SchedulePaul.com and pick a time



Today's Topic:

Options Abound! The Many Different Types of Small
Businesses



The Key Performance Areas

MARKETING

PRODUCT DEVELOPMENT

OPERATIONS & ADMINISTRATION

FINANCIAL MANAGEMENT

SALES

SERVICE & DELIVERY

LEADERSHIP



The Key Performance Areas





The Key Performance Areas



Agenda

- Review of Business Complexity Profiles
- The Business Class Factors:
 - o Effort
 - o Capital
 - Education and Training
 - Time to Financial Stability
 - o Complexity
 - Probability of Failure



Business Complexity Profiles™

	L	М	S	F	0	Р	S	Total
Selling Roses	1	1	3	1	1	1	1	9
Car Wash	1	1	1	2	2	2	2	11
Hot Dog Stand	1	1	2	2	2	3	2	13
Mall Kiosk	2	2	4	3	3	3	4	21
Florist	2	3	4	4	4	2	4	23
Coach	3	6	6	3	3	2	6	29
Licensed Therapist	2	5	5	3	5	5	5	29
Consulting Firm	3	5	6	3	3	4	5	29
Construction	5	6	5	5	5	3	3	32
Doctors Office	6	2	2	6	6	7	6	35
Government Contracting	3	6	7	7	5	4	5	37
New Simple Prod	4	8	6	6	6	7	5	42
Software Startup	7	6	8	7	4	9	4	45
New Medical Device	7	7	8	6	7	9	8	52

Class Factor 1: Effort

- Some businesses can be started and run
 - part time, or
 - in your spare time.
- Others require 40-50 hours / week
- Others require 60-80 hours / week
- Others require a massive commitment



Class Factor 1: Effort

- Part-time, Spare Time:
 - Lemonade Stand, MLM, Catalog Business
- Full-time:
 - Hot Dog Stand, Coach, Therapist
- Extra-time:
 - Consulting Firm, Construction
- All your time:
 - Consumer Product, Software Startup, Medical Devices



Class Factor 2: Capital

- Some business require very little capital to begin (\$200 - \$10,000)
- They have a "low cost of entry"
- Others require \$Millions!



Class Factor 2: Capital

- Low Cost of Entry
 - Lemonade Stand, Coach, Consulting Firm,
 Catalog Business
- Moderate Cost of Entry
 - Hot Dog Stand, Mall Kiosk
- High Cost of Entry
 - Florist, Therapist
- Very High Cost of Entry
 - Consumer Products, Software Startups, Medical Devices



Class Factor 3: Education & Training

- Little Education and Training:
 - Lemonade Stand, Catalog Business, Coach
- Moderate
 - Florist, Therapist, Consultant, Construction
- High
 - Doctors Office, Consumer Product,
 Software Startup, Medical Device



Class Factor 4: Time to Stability

- Some Are Very Quick:
 - Lemonade Stand, Catalog Business
- Some Take Longer
 - Coach, Consultant, Florist, MLM,
 Construction
- Some Take "Forever"
 - Doctors office, Government Contracting,
 Consumer Product, Software
 Startup, Medical Device

Class Factor 5: Complexity

- Some Businesses are Very Simple
 - Lemonade stand, Hot dog stand, Car Wash,
 MLM
- Some are Moderately Complex
 - Mall Kiosk, Therapist, Consulting Firm
- Some are Very Complex
 - Doctors Office, Government Contracting
- Some are "Off the Chart":
 - Consumer Product, Software Startup,
 Medical Device



Class Factor 6: Probability of Failure

- Some have a High Probability of "Success":
 - Lemonade Stand, Catalog Business,
 Florist, Franchise, Business Purchase
- Some are Moderately Probable
 - Mall Kiosk, Coach, Consulting Firm
- Some are Low Probability
 - Consumer Products, Software Startup,
 Medical Devices

Small or Large?

- Increasing the size of your business:
 - May increase your effort
 - Will increase the capital required
 - Will increase the education and training requirements
 - Will increase the time to become financially stable
 - Will decrease the probability of success



Summary

	E	\$\$	Ed	Time	Comp	Prob	Total
Lemonade Stand	1	1	1	1	2	2	8
Catalog Business	1	3	2	3	3	3	15
MLM	4	2	3	3	3	9	24
Coach	4	2	3	6	6	7	28
Consumer Product	8	8	8	8	8	9	49

Homework / Exercise

- Understand what Class of business you are creating, and how it compares to other business options you may have
- Pick the size /scale that is right for you
- Get help to understand your Business Complexity Profile™ and your Business Activity Profile™



Open Q & A – in a minute

- Comments and questions on the topic of the day
- Any other issues
- Tell me what your biggest "take-aways" are and what insights you gained from this presentation
- Tell me what you are going to focus on
- Post in the Brilliant Business Group



Announcement - New Program!

- Conversations on personal and spiritual growth
- Based on my current and future books
 - Remember (2005)
 - The Practice of Awakening (2010)
 - TPOA II The First Light of Joy (2013)
 - The Universal Laws of Creation (2014?)
- Contact me if interested!



My Programs

- Consulting / Coaching Services
- Library / Membership Program
- Beyond Business Survival



Services

- Immediately available for private mentoring, strategic plans, business plans, and financial models
- Programs start at \$200



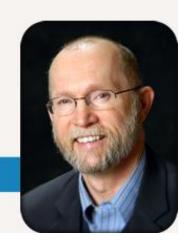
Paul Hoyt Library Membership





Paul Hoyt Library

- All Office Hours recordings
- Dozens of business document templates, spreadsheets, processes, agreements, etc.
- Bonus inspirational messages
- I'm adding to it every week



Paul Hoyt Library

Three pricing options:

• Lifetime: \$279 one time payment

• **Annual**: \$79 / year

• **Monthly**: \$9.38 / month



Beyond Business Survival

- Critical small business owner training
- "What you need to know when you're the CEO"
- If you don't get the training you need, you will make a lot of critical mistakes that will slow you down or shut you down!
- This program can save you \$10,000, \$20,000, \$50,000 or more!



Beyond Business Survival

- Self-paced, on-demand learning program
- Audio with complete transcripts
- Dozens of critical success principles
- Only \$497
- Bonus: includes a lifetime membership in the Paul Hoyt Library! (\$279 value!)



Join Me!

- Connect with me on Facebook:
 - Personal friend
 - Paul Hoyt Business Page
 - Brilliant Business Group
- Get your Energy of the Day!



Next Office Hours: April 14th

- Topic is: TBD
- Let me know what topics you would like for me to address: www.PaulsSurvey.com
- Do your homework!



Open Q & A

- Comments & questions on the topic of the day
- Any other issues
- Your take-aways and insights
- Survey: www.PaulsSurvey.com

Contact Me at paul@paulhoyt.com

call or text: 415.997.8001

www.SchedulePaul.com





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